

**Cultural Diversity Resources
Diversity Conference
August 11th 2009**

BIOGRAPHIES OF PRESENTERS

Young Chung-Hall,
Certified Diversity Professional
Phone: (240) 429-9261, Email: youngchall@yahoo.com

Young Chung-Hall, an immigrant from South Korea started her government service in 1988 with the United States Postal Service (USPS). In 1997, she began her career in diversity at the USPS Capital District and later at the Northern Virginia District. In 2001, she was promoted to the Office of Diversity Development at USPS National Headquarters, Washington, DC, as a diversity development specialist. Young has numerous diversity training and received certification in 2004 as the first diversity professional (CDP) to graduate from the Cornell University School of Industrial and Labor Relations.

Young's various assignments in diversity management included providing EEOC MD-715 training and technical guidance to over 120 field diversity professionals. Annually, she reviewed and coordinated EEOC MD-715 reports from the field offices and prepared the Headquarters and National report. Young has also served as team leader of the Special Emphasis and People with Disabilities Program and developed USPS national training programs on Disability Awareness and Diversity for Human Resource and liaison with USPS legal counsel on diversity related cases.

One of her major accomplishments at the USPS was establishing the Video Remote Interpreting Service (VRI) and Video Relay Service (VRS) at 52 major postal facilities throughout the United States. These services are used for training and improving day to day communications between deaf and hard of hearing employees and their superiors and coworkers.

Young transferred from the Postal Service to the Internal Revenue Service, EEO and Diversity office, National Headquarters in May 2007. As senior EEO Specialist in IRS, Young provide direction and guidance in preparation of Annual EEO Program Status (MD-715) Report and measuring progress and making recommendations to the business division EEO and Diversity professionals. She lives in Montgomery County with her husband and enjoys international travel and herb gardening.

Abner Arauza

**Student Support Services, Associate Director, Minnesota State University Moorhead
Ph: 701-412-8059. Email: arauza@mnstate.edu**

Currently retired, Abner Arauza headed the Multicultural Affairs Office for 21 years at Minnesota State University Moorhead (MSUM). In that capacity, he worked closely with high school educators, college staff, and community organization workers personnel. He has been heavily involved in the local communities of color through various organizations. He is the founder of MSUM's Unity Conference, now in its fourteenth successful year. For twenty years, he has produced Notas Latinas, a radio program currently aired by 26 stations and repeaters. Locally, Notas Latinas can be heard Sunday nights at 10:00 PM on KDSU 91.9 FM. Arauza was the recipient of the Latino Educator of the Year Award from La Prensa de Minnesota and the Father Belcourt Award from the Red River Valley Heritage Society. He was honored by the Student Organizations Council (MSUM) on two separate occasions for his service as a student organization advisor. He also has served in the Woodlands and High Plains Powwow Committee.

Mr. Arauza earned a Masters in Management from University of Mary and a Bachelor of Science in Business and Mass Communications from Minnesota State University Moorhead.

Tamara P. Anderson

**Vice President, Dale Carnegie Training, Fargo, ND
Phone: 701-746-8730, Email: tanderson@idebailly.com**

Tamara is the Vice President of Instruction and Business Development for Dale Carnegie Training of North Dakota. Dale Carnegie Training partners strategically with companies in North Dakota and around the world to increase their capacity to execute and drive business results by improving the skills and changing the behaviors of their most valuable asset, people. Tamara works with individuals to help them improve their performance in areas such as executive coaching, leadership, communication, emotional intelligence, presentations, team member engagement, and human relations. She provides tailored training solutions for organizations by conducting business and training assessments, skill and attitude evaluations, and organizational analysis. Tamara and the Dale Carnegie Training team help companies to facilitate change more easily, increase productivity by working more effectively with diverse groups of people, and improve bottom line results.

Tamara received her Bachelor of Business Administration in Marketing from the University of North Dakota, Grand Forks. She is a Certified Dale Carnegie Trainer. Tamara also brings over 16 years of business, leadership and sales experience to her facilitation.

Yoke Sim Gunaratne

Executive Director, Cultural Diversity Resources, Fargo, ND

Ph: 701-526-3000, Email: ysg@culturaldiversityresources.org

Yoke Sim Gunaratne is the Executive Director of Cultural Diversity Resources (CDR) since its inception in 1994. CDR is a 501 (c) 3 tax exempt nonprofit whose mission is to ‘build communities that value diversity’ in Cass County, North Dakota and Clay County, Minnesota. In her current job, she works with refugees, immigrants and minority individuals from diverse cultural and ethnic backgrounds. Programs developed during her time include: diversity training, multi-ethnic leadership development, multi media project using community access cable, computer and financial literacy and employment training through the Education & Development Center and various cultural events. Prior to working at CDR, she was the refugee resettlement manager for Lutheran Social Services of ND and Community Development Officer at North Dakota State University where she coordinated programs for international students and scholars.

Ms. Gunaratne received her Bachelor of Social Sciences from Science University of Malaysia. She has a Masters of Arts degree in Sociology from University of Queensland in Australia and was a part-time instructor at University of Central Queensland in Rockhampton, Australia.

Ms. Gunaratne has more than 20 years of experience working and presenting on nonprofit and diversity issues. She is certified as a Professional in Human Resources (PHR). She is trained in ‘Seeking Educational Equity & Diversity (SEED) curriculum for teachers and has facilitated SEED seminars for both Moorhead and Fargo School District for more than fourteen years. Ms. Gunaratne is trained in dismantling racism as well as many diversity topics including workplace and community diversity through various conferences and workshops. Her clientele for diversity training and consultation ranges from businesses (e.g. Microsoft, Cargil,), nonprofits (e.g. Girl & Boy Scouts, Village Family Service Center), governmental entities (e.g. Cass and Clay Counties), TriCollege (e.g. Concordia College, MSUM, NDSU,) to Associations such as the National Women’s Council in Washington D.C., and Fargo Moorhead Human Resources Association. In addition, she is trained as a facilitator through West Central Initiative Community Foundation.

Pierre Atilio

Program Coordinator, Cultural Diversity Resources, Fargo, ND

Phone: 701-526-3000, Email: PAtilio@culturaldiversityresources.org

Mr. Atilio is originally from Sudan, resettled to United States in September 2003 from Nairobi-Kenya in East Africa. Before resettling to United States, he had worked with International Rescue Committee under the consortium of United Nations serving as an Emergency Coordinator for war-torn areas. Mr. Atilio had travelled extensively to Europe for project-follow-ups and management.

Pierre Atilio is currently working for his PH.D in the field of Human Services with a concentration in healthcare administration. Pierre Atilio has a Master of Business Administration from University of Mary, a Post Graduate-Diploma in planning and management of the development projects as well as a Bachelor of Arts in Social Sciences with specialization in political science

Currently, Mr. Atilio works as the Program Coordinator for Cultural Diversity Resources (CDR) for the last four years. He works closely with many different ethnic groups, trains and supervises ethnic community connectors. He develops and/or organizes multi-ethnic leadership training and capacity building programs, financial literacy, diversity training, and mentorship opportunities for greater community participation. Mr. Atilio has also worked as a health mentor for the last three years with the Family Healthcare Center. As a health mentor, Pierre Atilio made many home-visits for newly-arrived refugees in Fargo-Moorhead metro area. Pierre conducts Health Risk Assessment Tool for the refugees, educate them on basic hygienic-related matters and share the information from the 'Healthy Roads Media Project' with the ethnic populations.

Jill Berg

President/Owner, Spherion Staffing, ND Operation

Phone: (701) 298-8300

Email: Jill.Berg@spherion.com

Jill Berg is the Owner/President of Spherion in Fargo and Bismarck, ND. Spherion, a recruitment and outsourcing company, supplies temporary, temp-to-hire, permanent placement and on-premise personnel to client companies.

Jill started the first Spherion franchise in North Dakota in 1994 in Fargo and opened the Bismarck market in 1997. She has 15 employees on her staff throughout North Dakota with a network of two branch offices and one on-site location. Spherion places Office Support, Call Center, Light Industrial and Professional employees for numerous clients.

In addition to her recruiting and staffing expertise, Jill consults with clients on workforce development and human resource strategies. She is a certified behavioral analyst in the Predictive Index assessment and also trained in Myers-Briggs, SalesMax, Select and the Polaris Job Fit Inventory. She has received numerous recognition awards for both operational and sales excellence from Spherion Corporation.

Jill is active in the Fargo Moorhead Chamber of Commerce having served on the Membership Committee for 8 years and on the Business Training Committee for 8 years. She is a member of Fargo West Rotary and serves as the immediate Past President. Jill is Past President of the national Spherion Franchise Advisory Board. She is active as a member of the Fargo Moorhead Human Resource Association and SHRM as well as the United Way Community Investment Committee and Northern Lights Council of the Boy Scouts.

Jill has a B.A. in General Studies with an Emphasis in Psychology and English from Ambassador University in Pasadena, California. Jill brings over 25 years of business entrepreneurship, staff development, sales and financial business management.

Kara Jorvig, CPC (Certified Placement Consultant by the National Assn. of Personnel Services)

Executive Recruiter for Preference Personnel, Fargo, ND

Phone: 701-293-6905, Email: kara@preferencepersonnel.com

Kara Jorvig utilizes her 6+ years consulting experience and education assisting business principals, hiring managers and HR professionals in a variety of ways. Kara has successfully helped hundreds of client-employers with her insights on hiring, employee retention, organizational planning, selecting talent and leadership issues. Likewise, she helps job-seekers daily with career advice. She has successfully embraced change by demonstrating company leadership and industry innovation.

Originally from Cooperstown, ND, Kara graduated from Concordia College with a BA degree in Organizational Communication; English Writing. Kara interned at Microsoft Business Solutions on the recruiting team. That opportunity led her to her niche. She lives in West Fargo with her husband Brian. Preference Personnel is a local, independent company based in Fargo-Moorhead.